

# Joanna Wares, Mediator and Arbitrator

## Professional Profile



**Joanna Wares** is a skilled mediator and arbitrator. Las Vegas Mediation offers an alternative method for business and families to resolve disputes. Our mediation services provide a format where concerns and problems can be heard and solutions for resolution explored. Getting past a difficult conversation and the pain and frustration of the problem allows everyone to go forward..

My previous 30 year career taught me how to cultivate listening skills, work with multiple industries, deal with individuals in stressful situations and heightened my problem solving abilities. These skills are key in successfully mediating issues, arguments and contention between people. It allows me to help them find ways to strike a balance.

Success is most often achieved by the ability to communicate effectively between two people or groups I have successfully mediated a resolution on cases ranging from debt, family relationships, contract issues, foreclosure, HOA and personal conflict.

Mediation does work in resolving disputes and disagreements and it also allows people to have a meaningful conversation that may have appeared to be impossible before.

### Mediation/Arbitration Panels & Certifications

- Nevada Supreme Court appointed Mediator
- Nevada Foreclosure Mediation Program Mediator
- Clark County Courts Neighborhood Justice
- Certified Elder & Adult Care Family Mediation
- State Bar of Nevada Fee Dispute Arbitrator & Mediator
- Clark County Small Claims Court Mediator
- National Center for Dispute Settlement
- Insurance Expert Network

### Professional Associations

- Nevada Mediation Group
- Care Alliance
- Las Vegas Chamber of Commerce, Business Council (Past President)
- Las Vegas Chamber of Commerce, Board of Prospectors
- Chamber Insurance & Benefits, Board of Directors
- Mediators of Southern Nevada
- Eldercaremediators.com
- Mediate.com
- National Association for Community Mediation

### Areas of Practice for Mediation/Arbitration

- Insurance (Nevada Insurance License Casualty| Health| Life| Property| Surety –License Number 6027 )
- Real Estate Foreclosure
- Business
- Credit agreements
- Splitting property assets
- Damages
- Money
- Partnerships
- Elder & Adult care family decision making

## Mediation/Arbitration Training

More than 120 hours of CLE Approved Mediation Training

- Clark County Courts Neighborhood Justice Center – Basic Mediation
- Clark County Courts Neighborhood Justice Center – Advanced Mediation
- State of Nevada - Foreclosure Mediation
- Legal Aid Center of Southern Nevada – Practical Advice for Foreclosure in Nevada
- Manouosso Mediation & Arbitration ADR Services – Elder & Adult Care Family Mediation
- Clark County Courts Neighborhood Justice Center – Restorative Justice
- Clark County Courts Neighborhood Justice Center – Advanced Mediation Nonviolent Communication
- State Bar of Nevada -Arbitrator Training
- National Center for Dispute Settlement Arbitrator Training
- Mediating Difficult Issues in Family and Small Business

Summary Biographical

### **Mediator/Arbitrator**

#### **Las Vegas Mediation**

Mediator works with business and individual disputes. Mediation services include Nevada Foreclosure mediation, private business, individuals and families. Pro Bono for community mediation and the State Bar of Nevada.

### **Vice President of Employee Benefits**

#### **Brown & Brown Nevada**

Contract negotiation including self-funded and reinsurance contracts in the millions of dollars. Conflict resolution for disputes with providers of care, claims adjusters, managed care professionals, billing agencies and insurance companies requiring an in-depth knowledge of contracts, provider contracting, State and Federal regulations.

Joanna Wares has the experience to bring all necessary parties to the bargaining table where they can “realistically” evaluate their positions and safely explore a settlement option.

Success is most often achieved by the ability to communicate effectively between two people or groups and she has successfully mediated a resolution on cases ranging from debt, family relationships, contract issues, foreclosure and personal conflict.

Mediation does work in resolving disputes and disagreements and it also allows people to have a meaningful conversation that may have appeared to be impossible before.

**Joanna Wares, Mediator and Arbitrator**

**Las Vegas Mediation**

**6069 South Fort Apache Road, Suite 100, Las Vegas, NV 89148**

**702 527-4392 phone**

**702 475-37014 fax**

[Joanna.wares@gmail.com](mailto:Joanna.wares@gmail.com)

<http://lasvegasmediation.org/>

